



## Where to Get Information on Kentucky Unemployment Benefits

**Dr. Joanne Bankston**, Professor, Family and Consumer Sciences Coordinator  
& State Extension Specialist for Family Economics and Management



Kentucky has provided important information on unemployment insurance benefits as a result of the coronavirus (COVID-19). Due to the pandemic, non-traditional unemployment clients are now eligible to file for benefits. For information on unemployment benefits online, go to the Kentucky Unemployment Insurance website by following this link: [oet.ky.gov](https://oet.ky.gov).

Please read all the information on the website before filing a claim. The website includes information on:

- Who is covered
- Assigned days of the week to file a claim (assigned by the first letter of your last name)
- Information needed to file a claim
- How to check your claim
- The number of days needed to process a claim

**Special Note:** Please be patient due to the high volume of calls and e-mails. Also, visit [KYcovid19.ky.gov](https://KYcovid19.ky.gov) regularly for daily updates on important information related to the virus.

## Who do I call for unemployment insurance questions?

Kentuckians can call the Kentucky Career Centers for unemployment insurance questions. Please use the phone for the locations nearest to you so that no location is overwhelmed by customers.

Bowling Green area	270-746-7425
Elizabethtown area	270-766-5115
Covington area	859-292-6666
Hazard area	888-503-1423
Hopkinsville area	270-889-6509
Lexington area	859-233-5940
Louisville area	502-595-4003
Morehead area	606-783-8525
Owensboro area	270-686-2502
Paducah area	270-575-7000
Prestonsburg area	888-503-1423
Somerset area	606-677-4124

Claimants can also call the unemployment insurance Help Line at 502-564-2900 if they have questions.

## Sources

University of Kentucky Alumni Association in Partnership with the KY Career Center. (April 3, 2020): *Zoom meeting, Kentucky Unemployment Insurance Basics*. [kycovid19.ky.gov](https://kycovid19.ky.gov)

Kentucky Career Center: Career Training Employer

Prepared by: Joanne Bankston, Ph.D., Professor, Family and Consumer Sciences Coordinator, & State Extension Specialist for Family Economics and Management; School of Family and Consumer Sciences; College of Agriculture, Communities and the Environment, Kentucky State University, Frankfort, KY, 40601. April 14, 2020.



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